

WANT TO IMPROVE PATIENT SAFETY?



ABOUT THE CENTER FOR PATIENT SAFETY

CPS is a non-profit organization founded in 2005, and we've been working to improve patient safety ever since. We are one of the largest and most active PSOs in the country with an enhanced focus on patient safety through culture improvement.

OUR MISSION

To provide creative culture solutions to improve patient safety.

**ALIGN CULTURE TO TRANSFORM
CARE AND QUALITY.**

Work with the experts



ASSESS



ALIGN



PROTECT



EDUCATE

CENTER FOR PATIENT SAFETY

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CULTURE IS IMPORTANT IN HEALTHCARE BECAUSE:

- the beliefs of employees drive their behaviors.
- if shortcuts are tolerated, they become the norm.
- a punitive environment discourages open communication.
- if leadership does not prioritize patient safety, no one will.

ACROSS THE CARE CONTINUUM

CPS works with providers across the country and across the healthcare continuum.

- Ambulatory Surgery Centers
- Emergency Medical Services (EMS)
- Health Systems
- Hospitals
- Home Health & Hospice
- Long Term Care
- Medical Offices & Physician Groups
- Pharmacies

Are you working with the patient safety experts?



1. ASSESS YOUR CULTURE

Measure & Improve. Integrate a safety culture survey as a diagnostic tool to assess your culture and identify opportunities for improvement. Surveys can be customized to fit your specific needs.

- CPS provides the deepest feedback reports in the industry!
- Reports at the organization and department-level!
- Save 30+ hours of administrative time, you'll need about 2 hours
- Online survey with access via any Internet-ready device
- Data analysis, next steps, resources & toolkits

Contact us about administering the survey to your organization.



2. ALIGN YOUR STRATEGIES

Culture Supports Better Outcomes. A strong cultural foundation supports communication, collaboration, leadership and fiscal accountability. An open and positive culture empowers staff to improve patient and provider care in any environment. Multiple programs are available and customizable to improve the culture at your organization:

- Just Culture
- TeamSTEPPS
- Comprehensive Unit-Based Safety Program (CUSP)
- Second Victim Intervention

Contact us to discuss culture education and implementation options for staff and leaders at your organization.



3. GAIN CONFIDENTIALITY PROTECTIONS

Protect Your Patient Safety & Quality Work. Culture improvements drive increased patient safety and quality work. Gain confidentiality protections for the work you're doing by working with a federally designated Patient Safety Organization (PSO). CPS can customize a package specific to your organizational needs.

Contact us to discuss the best PSO options for your organization.



4. STAY EDUCATED

Knowledge is Power. Remain up-to-date with the latest information and best practices. CPS provides ongoing resources and compiles the best patient safety resources in the industry.

- Publications & White Papers
- Patient Safety Speaker's Bureau
- Best Practice Sharing
- Studies & Research
- Safety Alerts & Watches
- Toolkits
- Newsletter
- One-on-one support
- Patient Safety Snapshot

Check our website, or call us to find the best resources for your needs.

LEARN MORE

To learn more about CPS' Services visit <http://www.centerforpatientsafety.org>.