

# DELIVERING: Resident Safety Solutions

## ABOUT THE CENTER

The Center for Patient Safety (CPS) Patient Safety Organization (PSO) supports collaboration among long-term care providers to learn how to reduce serious events and resident harm. The PSO framework protects the confidentiality of resident safety data and information.

- A system for data collection and analysis. Data in the system is protected and confidential.
- Collaboration and sharing of data, analysis and lessons learned among participating organizations, leading to real solutions to safety problems
- A data platform that allows the facility to electronically track events and report them to the PSO for further analysis
- Comparative reports and options for obtaining additional analytic reports
- Resources and services to support resident safety culture, including comprehensive training and education

*Learn more at*  
[www.centerforpatientsafety.org](http://www.centerforpatientsafety.org)

## PSO Participation

Participation can fit your budget and safety improvement goals:

- Access to a Web-based data entry system\*
- Education and training on quality and safety processes\*
- Processes to maximize federal legal protections based on individual organizational needs\*
- Submission of information to the CPS data system and the national patient safety database, as authorized by PSO participants\*
- Organization-specific, real-time reporting capability and periodic comparative reports\*
- Optional fee-based services for organizations interested in additional support for their patient safety work or integrating existing electronic reporting into the PSO system

\*No charge for Missouri facilities



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## What will my agency gain if we participate with the Center for Patient Safety?

CPS PSO services are available to any licensed long-term care provider in any state seeking to join a network that actively supports the sharing and learning about adverse healthcare events, focused on the prevention of medical mistakes and resident harm.

Methods to submit data and information into the CPS PSO include:

- Direct entry using the Web
- Electronic interface with current electronic reporting systems

Examples of safety information that may be submitted to the PSO:

- Event, near miss, and unsafe condition reports
- Root Cause Analysis, FMEA, Defect Analysis, or other Proactive Risk Assessments (CPS can also educate staff about those)
- Notes from relevant daily meetings or rounds, telephone calls, or hallway conversations related to safety events and preventive measures
- Committee minutes - Safety, Quality Assurance, Medication, Falls, etc.

## Supporting Your Facility Through Reform

All healthcare providers are experiencing pressure on two fronts. Increasingly, reimbursement depends on quality care and outcomes. Meanwhile, the public expects continuous improvement in the quality and safety of healthcare. PSO participation can help with both.

Patient Safety Organizations (PSOs) came about as a result of the federal Patient Safety and Quality Improvement Act of 2005. PSOs are designed to foster a protected environment conducive to honest disclosure and discussion of resident safety.

The Act allows federally certified PSOs to work with licensed providers to collect, analyze, and report adverse events and other safety concerns, with a focus on learning and prevention.

Let the Center for Patient Safety help you.

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