



## ***Key Tips and Resources for Safe Health Care***

***April 2012 – Missouri Patient Safety Awareness Month***

### **2012 Safety Awareness Week/Month Resources**

***“Ask Us How We Improve Safety Every Day” – Patient Safety 7/24/365*** – Downloadable and customizable resources for providers to acknowledge their work to improve health care safety; Missouri Center for Patient Safety (MOCPS)

***“Getting to Zero™: Eliminating Preventable Serious Safety Events”*** – An interactive **[Patient Safety Quiz](#)** and a **[Patient Safety Quick Tips Checklist](#)** for health care providers; American Society for Healthcare Risk Management (ASHRM)

***“Questions Are the Answer”*** – A public education initiative from the Agency for Healthcare Research and Quality (AHRQ) that includes:

- ✓ A 7-minute waiting room video with stories from patients and clinicians about the importance of asking questions and sharing information.
- ✓ A brochure with suggestions to follow before, during and after a medical visit.
- ✓ A notepad to help patients prioritize the top three questions to ask during their medical appointment.
- ✓ An interactive Question Builder too for patients to create, prioritize and print a personalized list of questions based on their own health condition.

***Medication Safety Disposal Guide***, ***Medication Safety Checklist*** – A consumer resource on safe medication use and safe disposal of medications; American Medical Association (AMA)

***“Be Aware for Safe Care”*** - Overview and video highlighting the NPSF sponsored Patient Safety Awareness Week, March 4-10, 2012; National Patient Safety Foundation (NPSF)



## **Missouri Center for Patient Safety Resources**

[Partnering for Safe Care video](#) – The importance of patient and family involvement as a member of your health care team

[Health Literacy Resources](#) – Links to Web sites on the importance of communication in health care

[“Guidelines for Consumers – Addressing Patient Safety Concerns”](#) – Tips on what to do if you have a concern about the safety of your care

[General Consumer Resources](#) – Tips on “taking care of myself”, tools to help communicate with your doctor, web sites to learn about the quality of care, and more

### **Medication Safety Resources**

- ✓ “My Medicine List” – To help you keep track of medications and share that information with your health care provider.
- ✓ “What you need to know about your medicine” Brochure – Tips for medication safety in any health care setting.
- ✓ “Be Medicine Safe” – Poster for medication safety awareness.

### **Other Medication Safety Resources**

[Patient Safety Glossary](#) – Acronyms and definitions of patient safety terminology

[Provider and Consumer Toolkits Addressing Key Patient Safety Issues](#)

[Other Key Patient Safety Websites and Resources](#)



## **National Safe Care Resources**

**[The Agency for Healthcare Research and Quality \(AHRQ\)](#)** – Consumer Information, tips and resources on the quality and safety of care including how to get email updates

- [A Guide for Patients and Families](#)
- [Five Steps to Safer Health Care](#)
- [20 Tips to Help Prevent Medical Errors](#)
- [20 Tips to Help Prevent Medical Errors in Children](#)
- [Questions to Ask Your Doctor Before You Have Surgery](#)
- [Your Medicine: Play It Safe](#)

American Medical Association - [Find a physician and other tools](#)

**[The Josie King Foundation](#)** – Established to unite health care providers and consumers, and provide funding for safety programs to create a culture of patient safety, together

**[Consumers Advancing Patient Safety](#)** – Resources on patient and consumer engagement in health care

**[The Patient Safety Network of AHRQ](#)** – Literature on patient safety and recent research and resource

**[The Institute for Safe Medication Practices](#)** – Consumer medication safety tips and resources, including how to sign up for customized medication safety alerts

**[The National Patient Safety Foundation](#)**- Resources for patients and families, including fact sheets for safe care and other publications

**[The Joint Commission](#)** - Resources and information for consumers on patient safety, including how to access reports on providers and file a complaint