

2015 Patient Safety Awareness Month Consumer Resources for Safe Health Care

CENTER RESOURCES

Partnering for Safe Care video – The importance of patient and family involvement as a member of your health care team

Health Literacy Resources – Links to web sites on the importance of communication in health care

“Guidelines for Consumers – Addressing Patient Safety Concerns” – Tips on what to do if you have a concern about the safety of your care

General Consumer Resources – Tips on “taking care of myself”, tools to help communicate with your doctor, web sites to learn about the quality of care, and more

Patient Safety Glossary – Acronyms and definitions of patient safety terminology

Provider and Consumer Toolkits Addressing Key Patient Safety Issues

Other Key Patient Safety Websites and Resources

MEDICATION SAFETY RESOURCES

Medication Safety Resources from the Center for Patient Safety

- ✓ “My Medicine List” – To help you keep track of medications and share that information with your health care provider.
- ✓ “What you need to know about your medicine” Brochure – Tips for medication safety in any health care setting.
- ✓ “Be Medicine Safe” – Poster for medication safety awareness.
- ✓ Other Medication Safety Resources



Medication Safety Disposal Guide , Medication Safety Checklist – A consumer resource on safe medication use and safe disposal of medications; American Medical Association (AMA)

OTHER GENERAL RESOURCES

“Be Aware for Safe Care” - Overview and video highlighting the NPSF sponsored Patient Safety Awareness Week, March 4-10, 2012; National Patient Safety Foundation (NPSF)

“Questions Are the Answer” – A public education initiative from the Agency for Healthcare Research and Quality (AHRQ) that includes:

- ✓ A 7-minute waiting room video with stories from patients and clinicians about the importance of asking questions and sharing information.
- ✓ A brochure with suggestions to follow before, during and after a medical visit.
- ✓ A notepad to help patients prioritize the top three questions to ask during their medical appointment.
- ✓ An interactive Question Builder tool for patients to create, prioritize and print a personalized list of questions based on their own health condition.

The Agency for Healthcare Research and Quality (AHRQ) – Consumer Information, tips and resources on the quality and safety of care including how to get email updates

- Preventing Errors
- Diagnosis and Treatment
- Patient Involvement
- Prevention and Health

American Medical Association - Find a physician and other tools

The Josie King Foundation – Established to unite health care providers and consumers, and provide funding for safety programs to create a culture of patient safety, together

Consumers Advancing Patient Safety – Resources on patient and consumer engagement in health care

The Patient Safety Network of AHRQ – Literature on patient safety and recent research and resource

The Institute for Safe Medication Practices – Consumer medication safety tips and resources, including how to sign up for customized medication safety alerts

The National Patient Safety Foundation - Resources for patients and families, including fact sheets for safe care and other publications

The Joint Commission - Resources and information for consumers on patient safety, including how to access reports on providers and file a complaint