



## Agenda

MARCH 13, 2015 • CROWNE PLAZA • 11228 LONE EAGLE DRIVE • BRIDGETON, MO 63044

### CONFERENCE OBJECTIVES

- Evaluate the key elements of safe healing and business success-patient and provider engagement.
- Discuss the evolution of patient safety science in the past ten years and going into the next decade.
- Examine elements of diagnostic error in medicine and cognitive and culture change strategies.
- Examine how proven successful safety practices can be replicated.
- Discuss with industry leaders safety-of-care issues, applicable to any healthcare setting.

### RECOMMENDED AUDIENCE

Healthcare consumers, executives, senior managers, physicians, nurses, pharmacists and other clinicians who lead or manage organizations or provide direct patient care in any healthcare setting and those who pay for care or establish healthcare policy. Leaders and caregivers from health system, hospital, home health, nursing home, pharmacy and other provider organizations and those from health plans, employers, insurers, and regulators will benefit from attending this conference.

- 7:30-9:00AM      **REGISTRATION & NETWORKING – VISIT VENDOR AND POSTER DISPLAYS**
- 9:00-9:15AM      **CONFERENCE WELCOME**
- 9:15-10:30AM    **MORNING KEYNOTE – Allison Massari, Renowned Keynote and Coach**  
*“Reclaiming Passion for a Life’s Work in Healthcare; Improving Safety, Satisfaction and the Bottom Line”*
- 10:30-11:00AM   **BREAK - BOOK SIGNING, VISIT VENDOR AND POSTER DISPLAYS**
- 11:00-Noon      **GENERAL SESSION – Christine Goeschel, ScD, MPA, MPS, RN; MedStar Health**  
*“Keys to Improving Safety of Care in the Next Decade – Bringing the Science to the Real World”*
- Noon-1:00PM     **RECOGNITION LUNCHEON - BOOK SIGNING, VENDORS AND POSTERS**
- 1:00-2:00PM     **GENERAL SESSION – Patient Safety Commissioner Panel**  
Panel Discussion: *Diverse Stakeholders in Patient Safety – The Past and Future of Improving Patient Safety*
- 2:00-2:15PM     **BREAK - VISIT VENDOR AND POSTER DISPLAYS**
- 2:15-3:15PM     **GENERAL SESSION – Best Practices Panel**  
Panel Discussion: *Implementation of Safe Practices, Making Lasting Changes & Continuously Improving*
- 3:15-4:15PM     **AFTERNOON KEYNOTE – Mark Graber, MD**  
**Founder, Society to Improve Diagnosis in Medicine**  
*“Diagnostic Error – It’s Here”*
- 4:15-4:30PM     **CONFERENCE WRAP UP AND DRAWINGS**

#### Safe Care Conference Coalition Members

- Health Literacy Missouri • Healthcare Services Group • Missouri Hospital Association •  
• Missouri State Medical Association • Primaris •





2015

Center for Patient Safety

9th Annual Conference

Safe Care: Our Focus 24/7/365

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March 13, 2015

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### Registration Information

REGISTRATION TYPE	PRICE	QTY	TOTAL
Registration \$250	\$ €	_____	\$ _____
Other: _____	\$ _____	_____	\$ _____

Total Registration: \$ \_\_\_\_\_

### Please provide the following information.

Copy this form and complete for each registrant.

Name (first and last): \_\_\_\_\_

Organization: \_\_\_\_\_

Address: \_\_\_\_\_

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### Payment must be received prior to conference.

Pay by check.

Mail this form and check to:  
Center for Patient Safety  
2410A Hyde Park Road  
Jefferson City, MO 65109

Invoice my organization.

Fax or email to [dphelps@mocps.org](mailto:dphelps@mocps.org) or 573.636.8608