

PEER SUPPORT FOR PROGRAM DEVELOPERS

This online program provides the education and tools necessary to establish Peer Support teams at healthcare organizations using evidence-based supportive concepts to address the escalating needs of the healthcare workforce.



Package Includes:

- ✓ 56-PAGE GUIDEBOOK
- ✓ 5 VIDEO MODULES
- ✓ TRAINEE WORKBOOK
- ✓ CASE STUDIES
- ✓ 6-MONTHS ACCESS
- ✓ 6.0 CONTACT HOURS*



NEW PROGRAM DEVELOPMENT

A detailed guidebook provides checklists, training information, and supplemental reading materials. This is helpful for those looking to develop a program from scratch.



ENHANCE EXISTING PROGRAM

The guidebook can enhance your current program by exploring additional program elements, marketing ideas, and communication plans.



TRAIN PEER SUPPORTERS

Choose from two available training formats: downloadable recordings of Dr. Susan Scott or templates and complementary training materials.

Program Purpose:

Develop and implement a peer support program for healthcare workers using self-guided training with supplemental e-learning.

Contact Us:

-  centerforpatientsafety.org/peersupport
-  +1 573-636-1014
-  info@centerforpatientsafety.org
-  #PtSafetyExpert

LEARN MORE >

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FREQUENTLY ASKED QUESTIONS

How much does the program cost and how long is access available?

The per-facility cost is \$2500 and includes 6 months of access from the date of purchase.

How soon after we purchase the program will we have access?

Online access is available within 1 business day after purchase.

Are we able to utilize the materials for only 6 months or can we use this to train our peer supporters indefinitely?

Our goal is that you have everything you need to sustain your program well after the six months of access to the development tools. Nearly all materials (95% or more) can be downloaded, which allows for continual review and modification of your program.

Can we add more than 3 users?

Yes, you can purchase access in blocks of additional 3 users at a special rate. Most organizations do not need to add more users, but the option is available.

Can the online training be used to train Peer Supporters?

The program includes downloadable training videos and customizable training materials, recommended agendas, case studies, and small-group exercises for peer supporter training. Access to the LMS is limited to the (up to 3) program developers.

Is all training self-paced?

Yes, all training modules are presented by Dr. Susan Scott and available through recorded sessions with a 56-page Developer's Guidebook to support and track implementation.

Is a completion certificate available?

Program Developers are eligible for 6.0 nursing contact hours with a certificate of completion through the CPS Learning Hub. Requires completion of all modules and an evaluation.

**The Missouri Center for Patient Safety is a provider approved by the California Board of Registered Nursing, Provider Number 18222, for 6 contact hours.*

PEER SUPPORT DEVELOPER'S PROGRAM COACHING & SUPPORT

Achieve stronger program implementation by utilizing one-on-one coaching and mentoring support available for purchase after you've completed the on-demand Peer Support Developer's Program. Your additional purchase includes three (3) hours, up to five (5) calls, to discuss program implementation questions, resource utilization, peer support theory and application, recommendations, tips, and more.

You can choose from a Guided Accountability approach in which you meet regularly with a coach to explore tasks to stay on target for an effective program launch, or you can opt into As-Needed Support to schedule and utilize your one-on-one time based on your needs. Please note, coaches and mentors are selected based on your topic need and may change during your program subscription. Contact CPS for more information.



DR. SUSAN SCOTT
PROGRAM DEVELOPER

**ALEXANDRA
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*CPS, PROGRAM
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**EUNICE
HALVERSON**
*CPS, PROGRAM
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Support for:

- ✓ RESOURCE UTILIZATION
- ✓ EXPERT GUIDANCE
- ✓ RECOMMENDATIONS
- ✓ PROGRAM REVIEW

Contact the CPS Team:

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