CPS LEARNING OPPORTUNITIES

The Center for Patient Safety (CPS) supports a multitude of opportunities for you to learn from other organizations. Most learning resources are available on the Center for Patient Safety’s website and available at no charge.

CONTACT OUR OFFICE FOR MORE INFORMATION

573.636.1014
info@centerforpatientsafety.org

EXPLORE ONLINE RESOURCES
www.centerforpatientsafety.org

The Center for Patient Safety is the leading expert in safety culture improvement, aligning culture to transform care and quality across the continuum of care.
KEYS TO IMPROVE PATIENT SAFETY
PROTECTING. LEARNING. PREVENTING.

PROTECTING.
PROTECT PATIENT SAFETY AND QUALITY WORK WITH A PATIENT SAFETY ORGANIZATION (PSO).

The Center for Patient Safety (CPS) is a federally listed Patient Safety Organization (PSO). A key aspect of PSO services is the provision of federal-level confidentiality and legal protections that encourage reporting, learning and sharing among healthcare providers and professionals. CPS works with licensed healthcare providers, offering the strongest legal protection to support quality improvement and safety efforts.

CPS supports and encourages healthcare providers to share information about vulnerabilities in the health care system that can lead to medical mistakes and patient harm. This creates a strong support network for learning to prevent future mistakes.

CPS experts collect, analyze and aggregate clinical data at the local, regional and national level to develop insights into the underlying causes of patient safety events that might not be obvious.

We encourage you to enhance your quality and safety work, but consider the benefits of protecting the work to encourage more reporting and learning.

Find out how to protect your safety and quality work.

LEARNING.
LEARN BEST PRACTICES AND IMPROVEMENT OPPORTUNITIES.

CPS offers participants a unique way to safely learn about adverse events, near misses and unsafe conditions and proactively implement activities to effectively improve care.

The Center provides learning & education through tools, resources, webinars, training sessions, consultation, research and analysis:

- Publications & White Papers
- Sharing, Huddles & Safe Tables
- CPS Safety Snapshot
- Safety Alerts & Watches
- Newsletters & Patient Safety Updates
- Patient Safety Speaker’s Bureau
- Studies & Research
- Toolkits

Learn ways to improve patient safety.

PREVENTING.
PREVENT ADVERSE EVENTS AND PATIENT HARM THROUGH SUPPORTIVE CULTURES.

The Center promotes and encourages a strong cultural foundation that supports communication, teamwork, and leadership. This open and positive culture is a key step to improving patient safety in any environment:

- Safety Culture Survey
- Comprehensive Unit-Based Safety Program
- Just Culture
- TeamSTEPPS™
- Second Victim Intervention

Improve your culture and improve patient care.

“We have been involved with the Center for the AHRQ Survey Process, conferences, use of newsletters and interaction with the staff on various issues. Staff is highly professional, great customer services skills and knowledgeable experts.” – Debbie Vossenkemper, SSM Health